

Quality Policy

At Retra, our commitment is to remain commercially viable, and consistently meet or exceed our customer's quality expectations, including satisfying all applicable requirements. In doing this we provide our customers with an exceptional supply option that positions us as the partner of choice for Australian industry and emergency services in provision of fluid handling and storage systems that meet any organisation's needs.

This commitment will be achieved by:

- Setting and evaluating measurable performance objectives and targets.
- Utilising a risk-based approach to seek best practice performance solutions that are practical, effective and regularly evaluated for the management and reduction of business risks.
- Continual development and improvement of systems to meet changing business needs.
- Defining and communicating roles and responsibilities for performance.
- Implementing mechanisms to report on and respond to the performance of business systems.
- Exploring all opportunities for improvement.
- Holding all employees responsible to be committed and accountable complying with and improving our systems of work.

Retra have a dynamic approach to systems management, and we encourage all employees' input in view of the evolution of our company systems and procedures.

Our commitment will be demonstrated through the implementation and continual improvement of this policy and our systems, measured against the established objectives and targets.



Ben Judd
Director



James Judd
Director

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